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Date 30 May 2022

Dear Colleague

## Public consultation on proposed changes to supported passenger transport services and the Concessionary Travel Scheme

Hampshire County Council (HCC) is consulting on proposed changes to the above services. The consultation runs from **Monday 30 May** until **Sunday 24 July 2022** and seeks views on the proposed approach, the impacts that may arise as a result and invites any alternative suggestions.

We would appreciate your support in promoting this through your own communication channels to your local residents and elected members.

The proposals seek to continue to deliver effective services, within a reduced budget, and help make around £800,000 p.a savings by April 2023, by:

- making operational changes to supported passenger transport services e.g. supported bus services, Dial-a-Ride, Call & Go and Taxishares
- removing some enhancements to the Concessionary Travel Scheme; and
- increasing the contributions users pay for some services

There are no specific routes/services selected for reductions or changes. The County Council will review data relating to passenger journeys, the cost of providing particular journeys or services, and passenger and stakeholder feedback gathered through the consultation, in order to identify where resources could be used more effectively and where services could be adjusted with minimal impact on service users.

Feedback will inform recommendations to the Executive Lead Member for Transport and Environment Strategy for decisions to be made in November 2022.

### How stakeholders and residents can respond

Online at	<a href="http://www.hants.gov.uk/passenger-transport-consultation">www.hants.gov.uk/passenger-transport-consultation</a>
By paper copy, returned	via their local Hampshire library OR
	via the return envelope provided OR
	Send to 'Freepost HAMPSHIRE' (marked 'SPEC J050D PTG' on the back of the envelope)

Please contact us with any queries, including requests for hard copies or other formats via email at: [passenger.transport.consultation@hants.gov.uk](mailto:passenger.transport.consultation@hants.gov.uk) or call 0300 555 1388.

We look forward to receiving your feedback.

Yours faithfully

A handwritten signature in black ink, appearing to read 'AW Wilson', written in a cursive style.

Andrew Wilson  
**Public Transport Manager**  
**Hampshire County Council**